**Mabrouk Ma Yak – Newborn Package**

Mabrouk Ma Yak translates to congratulations on the arrival of a newborn baby. This is a unique integrated e-service that unburdens UAE nationals from the elaborate procedures required to obtain documents for their newborn.

This e-service reduces visits to seven entities by the new parents to get the baby’s documents such as a birth certificate, Emirates ID, passport and adding the baby’s name in the family book. Mabrouk Ma Yak combines all these services in one application enabling only one visit to get all of the above done.

This helps save time and reduces stress for new parents. With 10,000+ registrations, this initiative is a combined effort of 15+ participating entities including Ministry of Interior, Ministry of Health and Prevention, Ministry of Finance, Federal Authority for Identity and Citizenship, Telecommunications Regulatory Authority, Dubai Health Authority, Emirates Post and other federal and local entities, across a network of 30+ public and private hospitals all over the UAE.

With new hospitals being constantly added to the list, the Telecommunications Regulatory Authority of UAE has dedicated a special number enabling people to call and check the registration of a particular hospital.

This e-service requires just three easy steps such as registering with the Smart Pass (a single online account to access multiple UAE government e-services), providing the necessary information about the baby and paying the fees online to enable collection of the documents.

The father of the baby will need to visit a collection center, that he has chosen through the app, only once to get all the necessary documents. He will be notified when the documents are ready, and the timing of delivery is within 10 days of the submission of the application.